

virtuous VOLUNTEER



Note: The integration is a **one-way sync** from Virtuous Volunteer to Virtuous CRM+.



New Volunteer

A new volunteer creates a profile, accepts their invite, or completes hours for the first time after the integration is connected.



New Donation

Online gifts are processed through a **Volunteer Giving Form**.



New Opportunity

The volunteer event with a sign-up page to track serving dates and timeslots.

virtuous CRM+

Gift & Contact Import Tool



where all Gifts and new Contacts are created

Household Contact



New Individual

All Volunteer data is specific to **each** Individual within a Household.



Gift



New Volunteer Opportunity

The volunteer event to track dates and total hours.

Existing Volunteers



If the volunteer exists both in Virtuous Volunteer and as an Individual in CRM+, any new data or volunteer activity will automatically be updated.

Existing Opportunities



If the Volunteer Opportunity already exists in both Virtuous Volunteer and CRM+, only new volunteer data (hours) will update.



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Scan here for **video** tutorials.